

Designer **Contracts**

Vacancy – Customer Service Fitter

With 250 staff and an annual turnover of over £30 million across 15 regional centres, we are the UKs largest flooring contractor. This is a fantastic opportunity to join our team.

- **Birmingham**
- **£25,000 plus bonus and van**
- **Permanent, full time**

Job Objective

To provide an efficient, effective fitting and remedial service to ensure the smooth operation of customer service delivery.

The Role

- Carry Out Remedial or Replacement Works where necessary at minimal cost as Instructed by Customer Service Department
- Must be a fully competent fitter
- Fitting Plots where necessary
- Maintain service records and assist the service operation runs smoothly in order to achieve Company & personal targets
- Carry out measures if required
- Must be DBS (CRB) checked (can arrange in house) and have a full current driving licence to carry out role
- Will be required to drive a Transit size vehicle
- Must have an appropriate current CSCS Card and Asbestos Awareness Training to carry out this role
- Carry out deliveries when directed
- Liaise with Customer Service Manager and co-operative effectively with other members of the team
- Carry out general housekeeping duties
- Minimise stock holding in the region
- Minimise stock loss by ensuring good housekeeping standards are promoted
- Ensure the physical security of stock and Company assets

The Person

- Flooring experience is essential
- Full driving licence is required

Benefits include, quarterly bonus, 32 days holiday, including 8 bank holidays, contributory pension scheme, healthcare, life cover and staff discount.

If you have the relevant experience and drive to make a real difference and grow our business, send us your CV as well as details of your current salary and package.